

Vincent Paul Migliore

198 Whittemore Point Road South
Bridgewater, NH 03222

NHPUC 15OCT'15PM12:27

October 8, 2015

Debra Howland
Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street Suite 10
Concord, NH 0-3301-2429

RE: Docket No. DE 15-361

and Eversource Response Letter of September 10, 2015

Without presenting all facts in written documents in advance of the opportunity for a hearing before the PUC, I find it important to speak about a number of salient points left out of Eversource Counsel's formal reply. The most important omitted by Eversource's representation of their knowledge of this situation was the fact the attic was NOT inspected and the paid inspector actually documented this in his report.

This is indeed the crux of my complaint; it's the reason the insulation subcontractor's failure to perform was not discovered in a timely manner, but because of a fire and the resulting remediation that followed instead.

Also, Eversource neither mentions the existence of, nor do they reference the pictures I have shown to document the lack of blown-in insulation illustrating the fundamental basis of my complaint.

Additionally, they make NO MENTION of the change in schedule the day ServPro personnel arrived with substantial resources to spend the entire workday vacuuming it out and removing it to prep my home for remediation and unexpectedly altering their day because there was no need to do all that – they were done with removing *just existing batted fiberglass* in about two hours. Eversource DOES NOT DISCUSS the mystery behind repeated air flow tests which continually showed no improvement following the original work, as well as remedial work, and does not explain why this was the case. Obviously, missing cellulose is the culprit. Eversource makes NO MENTION of why the CO2 detector in the bedroom ceiling section installed in 1978 when the house was built, was the unit that signaled us to leave the house as the fire progressed, but the newest units supplied by the subcontractors as part of their weatherization services failed to operate even though one was installed directly below the source of the fire and was far more readily exposed to the deadly gas and heat. I have further information to present on this salient piece of data in support of the fact there was little-to-no blown-in cellulose

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over the bed rooms. There may be information from representatives of ServPro who photographed the matter as I was unable to do so and would like to explain why in person.

This happened to me, not Eversource. Eversource cannot be expected to represent my side of this situation as thoroughly and with the detail with which I am prepared to do. Eversource made no mention of the cause of the delay in reporting the incident to both then PSNH, and its subcontractors in as timely a manner as required by warranty. There was a mitigating factor here, confidential in nature and which contributed to the delay in my ability to bring this matter directly to the attention of (then PSNH) Eversource finally in December, 2014.

I would expect the chance to share this detail and more with members of the PUC to fully consider all aspects of this matter, and await the scheduling of the requested hearing to align my resources/response in a timely manner. I wish to respond to several points raised by Eversource in their reply.

I remain concerned on behalf of other consumers that public funds are being expended for subcontract work that is actually not being completed as expected.

I would ask you to ensure this correspondence is properly distributed to appropriate interested parties.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Migliore", with a large, stylized initial "V" or "P" preceding it.

Vincent Paul Migliore

cc. Service List